



## Terms & Conditions - Accommodation

### Official Hotels:

#### Payment Policy

For online reservations full credit card payment is required. After a successful reservation you will receive a written confirmation by e-mail. When checking out, all extras (mini-bar, telephone charges, room service, etc.) must be settled with the hotel directly.

#### General Terms & Conditions

Reservations can only be made online and payment by credit card (Visa, Mastercard or American Express) is mandatory.

For cancellations until 15 May 2018, a handling fee of EUR 60.00 applies. Cancellations after this date will be charged in full.

Cancellations of individual nights (i.e. date changes) are also considered as cancellations and will be charged as such.

**Please note that terms and conditions may vary depending on the hotel!**

#### Changes

Changes can be made via Congrex Switzerland at [hotel.esrs@congrex.com](mailto:hotel.esrs@congrex.com) and are subject to a handling fee of CHF 30.00.

The participant acknowledges that he/she has no right to lodge damage claims against the organizers should the holding of the congress be hindered or prevented by unexpected political or economical events or generally by "force majeure", or should the non-appearance of speakers or other reasons necessitate programme changes. With his/her registration, the participant accepts this proviso.

### Hotels booked with our Online Partner Expedia:

Terms and conditions may vary depending on the category / hotel booked and are visible on the respective booking summary before payment.